Boskalis

NINA — NO INJURIES NO ACCIDENTS

AT WORK

A SELECTION OF DIFFERENT EXAMPLES FROM THE EVERYDAY EXPERIENCE OF BOSKALIS
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THAT ISLAND FEELING

NINA BLOG

Frank van Vliet,
Project Manager at Combinatie Tessel

"The start of a job is always exciting, especially on an island like Texel. You can't work with your usual contractors or suppliers because the travel times are too long, housing is difficult to organise and because you lose public support if you bring in everything from 'outside'.That is why we have recruited local service providers. However this means dealing with people who aren't familiar with NINA and who don't have safety as deeply ingrained as we do.

This raises a dilemma: you don't want to take bread out of the mouths of the islanders, but never at the expense of safety. This means you have to invest. That is why I found myself giving our new suppliers an introduction to NINA. At first they were a bit distrustful, but we gradually got into an animated discussion about safety. Nice!

It is also nice that we share an office with our client on Texel. We regularly talk about safety at lunch and we learn a lot about each other's safety culture: what we have in common, and the differences. For instance, we had to explain why, in our organisation, anyone who thinks an operation is not safe can stop the job.

This brings me to the rules and values. Many of our partners and subcontractors have a well thought-out culture when it comes to safety. We see the similarities in the rules. In my opinion, however, the values are what complete the story. This is what I hope to convey in my work, both in what we say and in our actions."
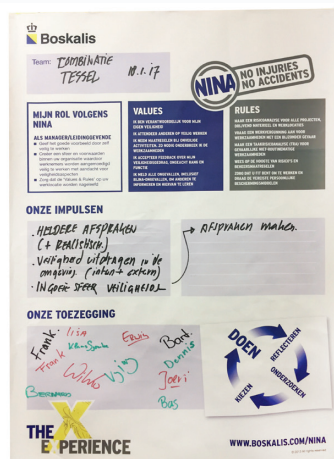
WHAT DOES NINA CONTRIBUTE TO THE DIKE IMPROVEMENT ON TEXEL?

The client (HHNK) has its say

Combinatie Tessel is improving the dike on the eastern side of the West Frisian island. The client is the Dutch water control board 'Hoogheemraadschap Hollands Noorderkwartier'. They attended the NINA Kick Off and Experience. And they share their lunch break with Frank van Vliet (read his blog). What do they think of NINA?

Contract manager Robbert Brandt: "We are very satisfied with how attention is directed to safety: everyone is involved and everyone can give their opinion. When the question of 'does safety go above everything?' was posed during the Experience, I was the only one who said 'no'. Why? In real life you always have to weigh the pros and cons. For safety's sake, it would probably be best to evacuate the whole of Texel, but we can't do that. This stimulates a discussion, which is very valuable. NINA gives you the opportunity to express a collective feeling, which has a positive effect on the atmosphere at work."

| NINA Experience

WHAT'S THE EFFECT OF A NINA REFRESHER?

| NINA Refresher at specialised department for Raw Materials, BKN

Taking time for safety together with your team (again). That is the idea behind a NINA Refresher. In January, the specialised department for 'Raw Materials' organised a session.

Manager Cors van Poortvliet:

"Safety is important for us in practice on the loading quays, as well as in our work as environmental advisors on projects. The NINA Refresher clarified how we handle safety as a team by tightening our NINA objectives. The NINA Impuls mentions safety leadership as one of the spearheads for the next three years. I put project visits on the agenda to keep in touch with people's ideas and feelings, but leadership goes beyond this: it is about taking your specialised knowledge seriously and communicating your message. A NINA Refresher contributes to the self-confidence needed for this."

Kees Mulders, Raw Materials project manager, was pleasantly surprised by the positive approach of the session:

"The starting point is that we are going in the right direction. What else do we need for this? In our case: to follow through. If we see something unsafe, we act on it, but if this adjustment does not completely solve the problem we get stuck. From now on, we agree on the result we will be satisfied with beforehand."